

THANK YOU FOR CHOOSING RADISSON SLAVYANSKAYA HOTEL AND BUSINESS CENTER!



WE PREPARED THIS LETTER TO MAKE YOUR STAY MORE COMFORTABLE. PLEASE REVIEW ADDITIONAL INFORMATION BELOW THAT WILL MAKE YOUR EXPERINECE WITH US BETTER:

Radisson Slavyanskaya Hotel & Business Center
Europe Square, 2
121059, Moscow, Russia
Tel: +7 495 941 8021
Fax: +7 495 941 8000
reserv@rdmos.ru
reservations.moscow@radisson-hotels.ru



Our hotel is easily reachable by Kiyevsky railway station and Kiyevskaya metro station (lines 3,4,5). If you are travelling by car, the entrance to the parking is from Berezhkovskaya embankment.

Parking costs 1 200 RUB per day.

If you would like us to pick you up from the airport, please order a **taxi service** by e-mail front_office@rdmos.ru

Check-in starts after 03 p.m.

If you arrive past midnight, please inform us.

At check-in each guest is required to present:

Russian citizens - the original of inner passport (international passport is valid only for citizens living outside Russian Federation).

Foreign citizens - the original passport with a valid visa (if visa is required for entry), a migration card and registration (if the hotel is not the first place of residence upon arrival to Russian Federation).

Children under 14 years old - the original of birth certificate (may only be accommodated with their parents / legal representatives).

Children 14 to 18 years old - the original of inner passport and (in case of accommodation without their parents) a written consent of one of their parents / legal representatives.

You will be asked for a credit card guarantee or cash **deposit 3000 RUB** per room for incidental charges incurred.

Please note that **pets** are not allowed.

Check-out is until 12:00 noon.

You are welcome to leave your luggage for free at Front Desk if needed.

Enjoy your buffet breakfast at Talavera restaurant.



Restaurant is open for breakfast:

06:30 a.m. - 10:30 a.m. (Monday - Friday)

06:30 a.m. - 11:00 a.m. (Saturday - Sunday)

Booked your stay without breakfast? Add breakfast at **1650 RUB** surcharge per person / per each night.



**ANY QUESTIONS
REGARDING YOUR
UPCOMING STAY?**

PLEASE CONTACT US BY E-MAIL
RESERVATIONS.MOSCOW@RADISSON-HOTELS.RU
OR BY TELEPHONE: + 7 495 941 80 21

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During your stay we invite you to visit our Sports Center **free of charge**.

At your service: swimming pool, gym, Jacuzzi, separate saunas (male and female) and separate hamams (male and female). The Sport Center is open daily from 06:30 a.m. to 10:30 p.m.



Please note:

Children under 4 years old are not allowed to the sports center and swimming pool.

Children 4 to 16 years old must be accompanied by adults.

Children 16 to 18 years old are allowed to the sports centre and swimming pool unaccompanied if they provide a written consent of their parents (legal representatives).

To visit the gym clean indoor sport shoes and sports clothing are required; to visit the pool a swimming suite, a swimming cap and slippers are required.

The Sports Center is equipped with changing rooms. Towels and bathrobes are provided for use in the Center.

Modifying / cancellation terms:

You are welcome to **modify or cancel** your reservation **for free** (unless you chose **non-refundable rate**) until **04:00 p.m.** (local hotel time) of your **arrival day**.



In case of cancellation of **non-refundable** reservation you will be **charged for the total stay**.

If **card details** were not entered during reservation, your reservation is considered to be **non-guaranteed** and is **cancelled** after **4:00 p.m.** (local hotel time) of your **arrival day**.

Dear Guests, we are undergoing some **maintenance work** during daytime in order to improve our property.

Planned maintenance hours are 10:00 a.m. - 07:00 p.m. on weekdays and 11:00 a.m. - 07:00 p.m. on weekends. We sincerely apologize for any inconvenience it may cause.



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