

For the groups from 11 to 50 delegates

Cancellations

Any cancellation or reduction of the contracted booking must be made by the Customer in writing and will entail by rights the obligation for the Customer to pay cancellation fees to the Hotel under the following conditions:

- a) The rooms can be cancelled without any fees by the client in writing with these conditions:
- 100% of the contracted rooms can be cancelled until 60 days before the event;
 - 50% of the contracted rooms can be cancelled until 45 days before the event;
 - 30% of the contracted rooms can be cancelled until 30 days before the event;
 - 15% of the contracted rooms can be cancelled until 7 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 60 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.

- b) The hotel services (other than rooms) can be cancelled without any fees by the client in writing with these conditions:

- 100% of the contracted rooms can be cancelled until 60 days before the event;
- 50% of the contracted rooms can be cancelled until 45 days before the event;
- 30% of the contracted rooms can be cancelled until 30 days before the event;
- 15% of the contracted rooms can be cancelled until 7 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 60 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.

If it has been agreed in the proposal, that you will be able to cancel without any fees the total rooms or hotel services contracted in a defined period, we are also able to cancel this agreement during this period without any fee to your own, under condition of paid deposit by client.

Payment

The general conditions of payment of the deposits are the following:

- A deposit of 40 % of the contracted amount of the Event and non-refundable, based on the Contract must be paid to the signature of the aforementioned Contract
- 30 days prior to the date of arrival in the Hotel, a deposit of 40 % of the total contracted amount of the Event must be paid to the Hotel,
- The balance will be paid 07 days prior to arrival

For the groups of more than 50 delegates

Cancellations

Any cancellation or reduction of the contracted booking must be made by the Customer in writing and will entail by rights the obligation for the Customer to pay cancellation fees to the Hotel under the following conditions:

- a) The rooms can be cancelled without any fees by the client in writing with these conditions:
- 100% of the contracted rooms can be cancelled until 120 days before the event;
 - 50% of the contracted rooms can be cancelled until 90 days before the event;
 - 30% of the contracted rooms can be cancelled until 60 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 120 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.
- b) The hotel services (other than rooms) can be cancelled without any fees by the client in writing with these conditions:
- 100% of the contracted rooms can be cancelled until 120 days before the event;
 - 50% of the contracted rooms can be cancelled until 90 days before the event;
 - 30% of the contracted rooms can be cancelled until 60 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 120 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.

If it has been agreed in the proposal, that you will be able to cancel without any fees the total rooms or hotel services contracted in a defined period, we are also able to cancel this agreement during this period without any fee to your own, under condition of paid deposit by client.

Payment

The general conditions of payment of the deposits are the following:

- A deposit of 10 % of the contracted amount of the Event and non-refundable, based on the Contract must be paid to the signature of the aforementioned Contract
- 60 days prior to the date of arrival in the Hotel, a deposit of 40 % of the total contracted amount of the Event must be paid to the Hotel,
- 30 days prior to the date of arrival in the Hotel, a deposit of 30 % of the total contracted amount of the Event must be paid to the Hotel,
- The balance will be paid 07 days prior to arrival

Corporate groups of less than 50 delegates (not to use frequently)

Cancellations

Any cancellation or reduction of the contracted booking must be made by the Customer in writing and will entail by rights the obligation for the Customer to pay cancellation fees to the Hotel under the following conditions:

- a) The rooms can be cancelled without any fees by the client in writing with these conditions:
- 100% of the contracted rooms can be cancelled until 60 days before the event;
 - 50% of the contracted rooms can be cancelled until 45 days before the event;
 - 30% of the contracted rooms can be cancelled until 30 days before the event;
 - 15% of the contracted rooms can be cancelled until 7 days before the event;
 - 5% of the contracted rooms can be cancelled until 2 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 60 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.
- b) The hotel services (other than rooms) can be cancelled without any fees by the client in writing with these conditions:

- 100% of the contracted rooms can be cancelled until 60 days before the event;
- 50% of the contracted rooms can be cancelled until 45 days before the event;
- 30% of the contracted rooms can be cancelled until 30 days before the event;
- 15% of the contracted rooms can be cancelled until 7 days before the event;
- 5% of the contracted rooms can be cancelled until 2 days before the event;

Any additional change (number of rooms changed, superior to the percentage specified above) or/and cancellation arriving at the hotel less than 60 days before arrival date will lead a genuine right to oblige the client to pay at the hotel an indemnity equal to :

- 100% of the VAT amount of the contract.

If it has been agreed in the proposal, that you will be able to cancel without any fees the total rooms or hotel services contracted in a defined period, we are also able to cancel this agreement during this period without any fee to your own, under condition of paid deposit by client.

Payment

The general conditions of payment of the deposits are the following:

- A deposit of 40 % of the contracted amount of the Event and non-refundable, based on the Contract must be paid to the signature of the aforementioned Contract
- 30 days prior to the date of arrival in the Hotel, a deposit of 40 % of the total contracted amount of the Event must be paid to the Hotel,
- The balance will be paid 07 days prior to arrival