

## SERVICES

### PET POLICY

Bring your dog for a night at the Radisson Blu Mall of America! We welcome one dog per room (max. 60 lbs.). Dogs are not permitted in food and beverage areas. Note that guests must sign a waiver and are responsible for excessive damage or required cleaning. There is a \$100 fee for the animal's stay, which is non-refundable. All dogs must be kenneled when left unattended.

### #BLUROUTES

#BluRoutes are walking and running routes for guests to follow, which start and end at our hotel. They're planned by our team members to help all exercise enthusiasts, from amateur joggers to keen runners, continue their fitness routine when they travel. Along the way, joggers and walkers experience the routes the local area has to offer.

Choose your route. Pace-setting Blu. Caring for you!

### OUR BLU KIDS CLUB

Children are more than just guests at the Radisson Blu Mall of America. We invite them to explore the hotel with Marty the Moose, our friendly (and a bit clumsy!) hotel mascot! Get the whole family involved by taking journeys with Marty and his friends in the original Adventures of Marty the Moose.

Find out more about Our Blu Kids Club.

### ONE TOUCH MOBILE APP

Our brilliant new mobile app puts the world of Blu at your fingertips. Whenever. Wherever. Get 24/7 access to a wide variety of hotel and local offers, services and information.



# BLU PLANET HOUSEKEEPING

At the Radisson Blu, you can reduce your environmental footprint while you earn a reward! By participating in the Blu Planet Housekeeping program, you may earn one of the following rewards for each eligible stay:

1,500 Radisson Rewards points good at more than 1,100 participating Radisson Collection, Radisson Blu®, Radisson®, Park Plaza®, Park Inn® by Radisson and Country Inn & Suites® by Radisson hotels worldwide. Points are awarded at checkout for each night housekeeping services are declined (except day of departure). You must be a member of Radisson Rewards to earn points. For more information about Radisson Rewards, see [radissonrewards.com](http://radissonrewards.com).

OR

A monetary donation by Radisson Blu to its charity partner, Just a Drop: \$5 for the first night, and \$2.50 for each night that follows. For information about Just a Drop, visit [justadrop.org](http://justadrop.org).

## **Additional terms and conditions**

Guests are eligible to participate during stay-over nights only (two-night minimum stay).

Housekeeping will service the room after every third night, regardless of length of stay. For example, a guest checking in on Monday and departing Friday would receive housekeeping on Thursday and would be eligible to receive 6,000 points (for Mon, Tue, Wed and Thu nights).

To participate in the Blu Planet Housekeeping program, guests must opt in to the program during check-in. If the guest declines points or is not a member of Radisson Rewards, the monetary donation to Just a Drop will be made by Radisson Blu.

You must be a member of Radisson Rewards to receive points. If you are not a member and you opt in to the Blu Planet Housekeeping program, the monetary donation to Just a Drop will be made by Radisson Blu.

Guests who have multiple rooms within their reservation may receive the benefits of either 1,500 points per night or the monetary donation to Just a Drop for all rooms. Guests must occupy one of the rooms and be paying for every room.

Guests are not eligible to receive benefits for the day of departure.

Guests who opt in to participate in the Blu Planet Housekeeping program agree to decline all housekeeping services during their stay (other than services after every third night). This includes bypassing cleaning in the room and bathroom, and not receiving replacement coffee and bathroom amenities. Coffee and bathroom amenities may be requested separately.

Points, if selected, will be awarded to the guest account within 10 days.

Donations to Just a Drop are made by Radisson Blu and no charitable deduction may be claimed by guest.

We may change the program terms and conditions; change, add or eliminate program benefits, or participating locations; or change or end the program or any feature of the program, in whole or in part, at any time, and without notice or compensation, even though such actions may affect benefits in the program or your participation in the program.