Accessibility conformance report for

App Radisson Hotels v.31.1.0 Android

Last updated: 31/07/2025

This document has been provided by [Accessiway](#) to comply with the obligations of the European Accessibility Act until the relevant National Authority provides the official template.
Every complex paragraph is introduced by an explanation in a simpler language.

Introduction

We want everyone, including people with disabilities, to use our App Radisson Hotels v.31.1.0 Android easily. This statement explains the steps we take to make it accessible, following laws and standards like the European Accessibility Act and WCAG.

Radisson Hospitality Belgium BVBA/SRL is committed to accessibility and inclusivity. We want all our customers, including people with disabilities, to be able to use our [website, app, device] successfully.

This accessibility statement explains the accessibility features of App Radisson Hotels v.31.1.0 Android, how we meet the requirements of the European Accessibility Act , EN301549 standard, WCAG 2.2, ADA and Sec. 508, and what we are doing to maintain and improve accessibility. This statement covers only App Radisson Hotels v.31.1.0 Android.

We regularly review this statement as we enhance App Radisson Hotels v.31.1.0 Android.

Overview

App Radisson Hotels v.31.1.0 Android [definition]

The Radisson Hotels app for Android is a mobile application that allows users to search for, book, and manage hotel stays at Radisson Hotel Group properties across Europe, the Middle East, Africa, and Asia Pacific. It also provides access to exclusive app-only rates and deals, digital keys for accessing rooms, and the ability to manage Radisson Rewards points and user profiles.

How to Use App Radisson Hotels v.31.1.0 Android (Accessibility & Operation)

We strive to make App Radisson Hotels v.31.1.0 Android simple to use for everyone. Here's an overview of how to navigate and operate our service when using assistive technologies or special configurations:

App Radisson Hotels v.31.1.0 Android [how to]

To effectively use the Radisson Hotels Android app with assistive technologies, users can leverage Android's built-in accessibility features like 'TalkBack', magnification, and color adjustments. Additionally, the Radisson Hotels Android app offers settings and features that enhance usability for users with disabilities, such as large text options and high contrast settings.

App Radisson Hotels v.31.1.0 Android [a11y features]

The Radisson Hotels Android app offers several features to improve accessibility, including digital key functionality and the ability to manage reservations, which can be beneficial for users with varying needs. Built-in Android features include magnification gestures or settings to enlarge screen content, the 'Select to Speak' feature to allow users to select specific text or items on the screen for the phone to read aloud, and color contrast and large text adjustments to reduce eye strain.

If you need more explanation on using any part of App Radisson Hotels v.31.1.0 Android, please see our Help Center for guides, or contact our support for personalized assistance. We aim to provide any additional description or explanation necessary for you to operate the service smoothly.

Accessibility Compliance
(How We Meet Requirements)

We have assessed App Radisson Hotels v.31.1.0 Android against the European Accessibility Act's requirements (if needed also to its local application), ADA, WCAG 2.2, Section 508 and ensured it meets them:

We commit to ensuring that App Radisson Hotels v.31.1.0 Android is:

Perceivable

- Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
- Content that does not require a two-dimensional presentation reflows correctly when the user agent's display size changes.
- Changing text spacing (such as line height, paragraph spacing, or spacing between letters or words) does not result in loss of information or content.

Operable

- No keyboard traps are present (it is possible to navigate freely into and out of all components).
- No time limits are imposed by the content or, if present, they are user-controllable, adjustable, extendable, or justified by functional or legal requirements.
- All moving content, if present, includes controls for pausing and/or playback management.
- No flashing or blinking content is used at levels that could trigger seizures,

remaining within safety limits.
- Links' purpose can be determined by the link text itself or at least by the link text in the context of its adjacent contents.
- The keyboard navigation focus indicator is visible on all interactive elements.
- Elements that can receive keyboard navigation focus are always at least partially visible within the viewport.
- For user interface components with labels that include text or text images, the name read by assistive technologies includes the visually presented text.
- The target size of interactive elements is sufficiently large to ensure easy interaction for users.

Understandable

- The language of each page is properly defined and used consistently throughout the service
- User interface components, when receiving keyboard navigation focus, do not trigger unexpected context changes that may disorient users.
- User interface components, when activated by the user via keyboard or assistive technologies, do not trigger unexpected context changes that may disorient users.
- When an input error is automatically detected, the erroneous element is identified and the error is described using text.
- When an input error is identified and suggestions for correction are known, those suggestions are provided to the user, unless prohibited by regulation
- We write content in clear, simple language.

Robust

- Standard development technologies that can be interpreted by assistive technologies are used

We test App Radisson Hotels v.31.1.0 Android with the most common assistive technologies in a wide variety of OS-Browser configurations:

Screen readers (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) to confirm that all interactive elements are announced correctly and can be operated.

We also test with screen magnification and high contrast modes.

We aim for compatibility with current versions of major assistive tools. Our code follows the best practices outlined in WCAG 2.2 and EN 301 549 for robust implementation, meaning it should remain accessible even as technology evolves.

Standards: based on the above, we apply WCAG 2.2 AA (latest) and EN 301 549 criteria to ensure accessibility. Meeting these standards creates a presumption of conformity with the EAA's requirements, ADA and other regulations based on the same technical standards.

Ongoing Monitoring and Maintenance

Accessibility is not a one-time effort for us – it's an ongoing process. Here's how we ensure App Radisson Hotels v.31.1.0 Android stays accessible over time:

Our Accessibility team oversees accessibility for App Radisson Hotels v.31.1.0 Android and you can get in touch at this email: customercare@radissonhotels.com

The coordinator is supported by an accessibility team. This team reviews any new features or significant changes for potential accessibility impacts before release. We monitor updates to standards and regulations. Similarly, we are aware of evolving assistive technology patterns and consider those in our design update.

With the support of AccessiWay, we carried out an external, expert-led manual audit on 31.07.2025 to verify our accessibility compliance. We maintain a cycle of continuous testing and improvement, with recurring support in place to ensure that comprehensive audits — including manual testing by professionals using assistive technologies — are conducted at least once a year.

Feedback and Contact Information

We welcome your feedback to make App Radisson Hotels v.31.1.0 Android better. If you face any issues or have suggestions, contact us by email, phone, or mail. Share details about the problem so we can help.

We value the input of our users, especially if something isn't working for you. If you have any difficulty accessing any part of App Radisson Hotels v.31.1.0 Android, discover an accessibility issue, or have suggestions for improvement, please let us know.

Email: customercare@radissonhotels.com

When you contact us, please provide as much detail as possible about the issue (what page or feature, what happened, and what assistive technology you are using, if any). We will acknowledge your feedback within 48 hours and do our best to resolve the issue as soon as possible.

Enforcement: In the event you feel we have not addressed your accessibility concerns adequately, you have the right to escalate your complaint. We sincerely hope to resolve any issue together with you before it reaches that stage, but this avenue is available.

Document History: This Accessibility Statement was first published on 31.07.2025. It was last reviewed and updated on 31.07.2025. We plan to review it at least annually, or whenever significant changes to the service occur.