



## Radisson Blu Hotel, London Tottenham Court Road

### Accessibility Guide

#### Hotel Address

97 Great Russell St, London WC1B 3LB

Telephone: 02076373477

Info Email: [Reception.Tottenhamcourtroad@radissonblu.com](mailto:Reception.Tottenhamcourtroad@radissonblu.com)

Reservations email: [Reservations.tottenhamcourtroad@radissonblu.com](mailto:Reservations.tottenhamcourtroad@radissonblu.com)

Thank you for considering Radisson Blu Hotel, London Tottenham Court Road. We are pleased to provide information regarding our hotel that you may find useful when planning your visit.

This access statement does not contain personal opinions as to our suitability for guests with access needs but aims to accurately describe the facilities and services that we offer to all our guests and visitors. Radisson Blu Hotel, London Tottenham Court Road aims to ensure that all employees, guests and others who use the hotel are treated equally and according to their needs. We look forward to welcoming you at Radisson Blu Hotel, London Tottenham Court Road and making your stay an enjoy-able one.

## Introduction

The **Radisson Blu Hotel, London Tottenham Court Road** is a four-star upscale hotel situated on Great Russell Street in the heart of Bloomsbury, central London. The hotel enjoys a prime location just moments from the British Museum and within walking distance of the West End, Covent Garden, and Oxford Street, making it highly convenient for both tourists and business travellers.

The property offers **186 guest rooms**, designed in a contemporary style while maintaining elements that reflect the building's traditional London character. Facilities typically include on-site dining, meeting spaces, and modern amenities expected from an international hotel brand under the Radisson Hotel Group.

The building itself forms part of Bloomsbury's historic streetscape, with architectural roots likely dating back to the late 19th or early 20th century, although an exact original construction date is not widely documented. The hotel previously operated as the Kenilworth Hotel before being rebranded and up graded.

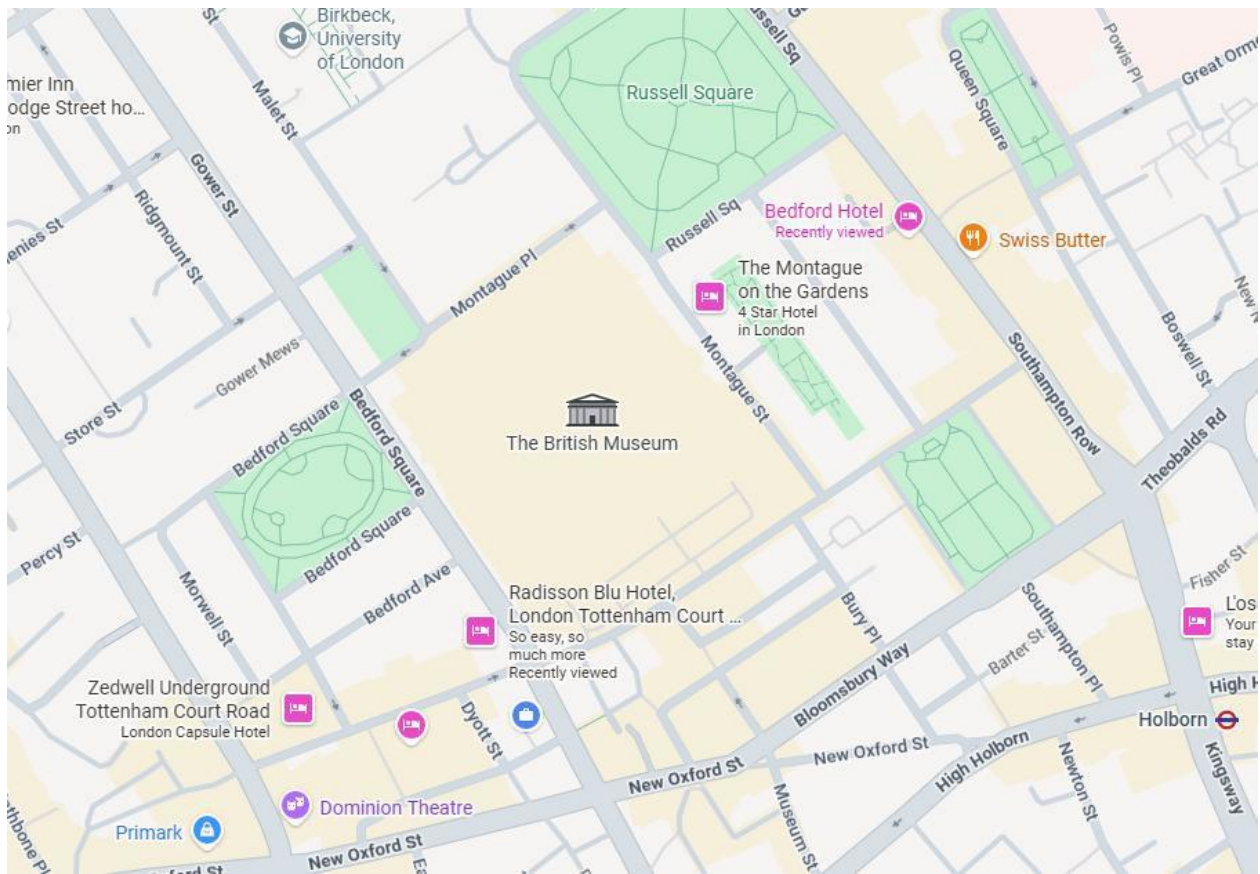
At present, the hotel is **undergoing refurbishment**, aimed at enhancing guest rooms and public areas to align with updated Radisson Blu design standards. This renovation reflects ongoing investment in property to maintain its competitive position within London's upscale hospitality market.

## Pre-Arrival

- For assistance prior to arrival please contact the reservation team on 02076373477 or by email: [Reservations.tottenhamcourtroad@radissonblu.com](mailto:Reservations.tottenhamcourtroad@radissonblu.com)
- The nearest tube station is **Tottenham Court Road underground station** within
- 5 minutes' walk from hotel.
- Heathrow Airport can be reached in approximately 42 minutes via the Elizabeth Line, depending on the terminal.
- By car, the journey to Heathrow takes around 1 hour 30 minutes, depending on traffic.
- The distance to Heathrow Airport is approximately 18 miles.
- London City Airport is the closest airport to the hotel.
- The nearest main railway station is **Euston station**, The closest wheelchair accessible Under-ground station is **Tottenham Court Road underground station**

- We offer airport shuttle, black taxi, and private car services to all airports. Please contact our Concierge or Reception team at michael.athanasiou@radissonblu.com or reception.tottenhamcourtroad@radissonblu.com to arrange this.
- Accessible bus stops are located on Museum Street and nearby areas including Hyde Park, South Kensington, and Goodge Street. Buses run every 5–10 minutes in each direction and provide connections to West and North London, Hyde Park, Oxford Street, Oxford Circus, New Oxford Street, Holborn Station, High Holborn, and East/South-East London.
- Guide dogs are exceptionally welcome in guest rooms, with appropriate documentation from the relevant authorities, upon prior request.
- The nearest shops are about a 5-minute walk from the hotel, including Tesco, Sainsbury's, and Boots on Tottenham Court Road.
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### The hotel location



## Car Park and Arrival

- **Radisson Blu Hotel, London Tottenham Court Road** is situated in the London congestion charge zone. For full details on the charge and how to pay please visit [www.cclondon.com](http://www.cclondon.com) or call 0845 9001 234
- The hotel's main entrance is at 97 Great Russell Street. We have level, firm, paved access to the hotel lobby.
- We do not have car park for our property, the nearest car park is The Bloomsbury Square, London WC1A 2RJ,
- The second nearest car park is NCP London Covent Garden Parker Mews, London WC2B 5NT
- The hotel's entrance is fully lit 24 hours a day
- Wheelchair users can access the hotel lobby
- A team member from reception/concierge will be available to help at the main entrance

## Main Entrance



## Reception / Welcome Area

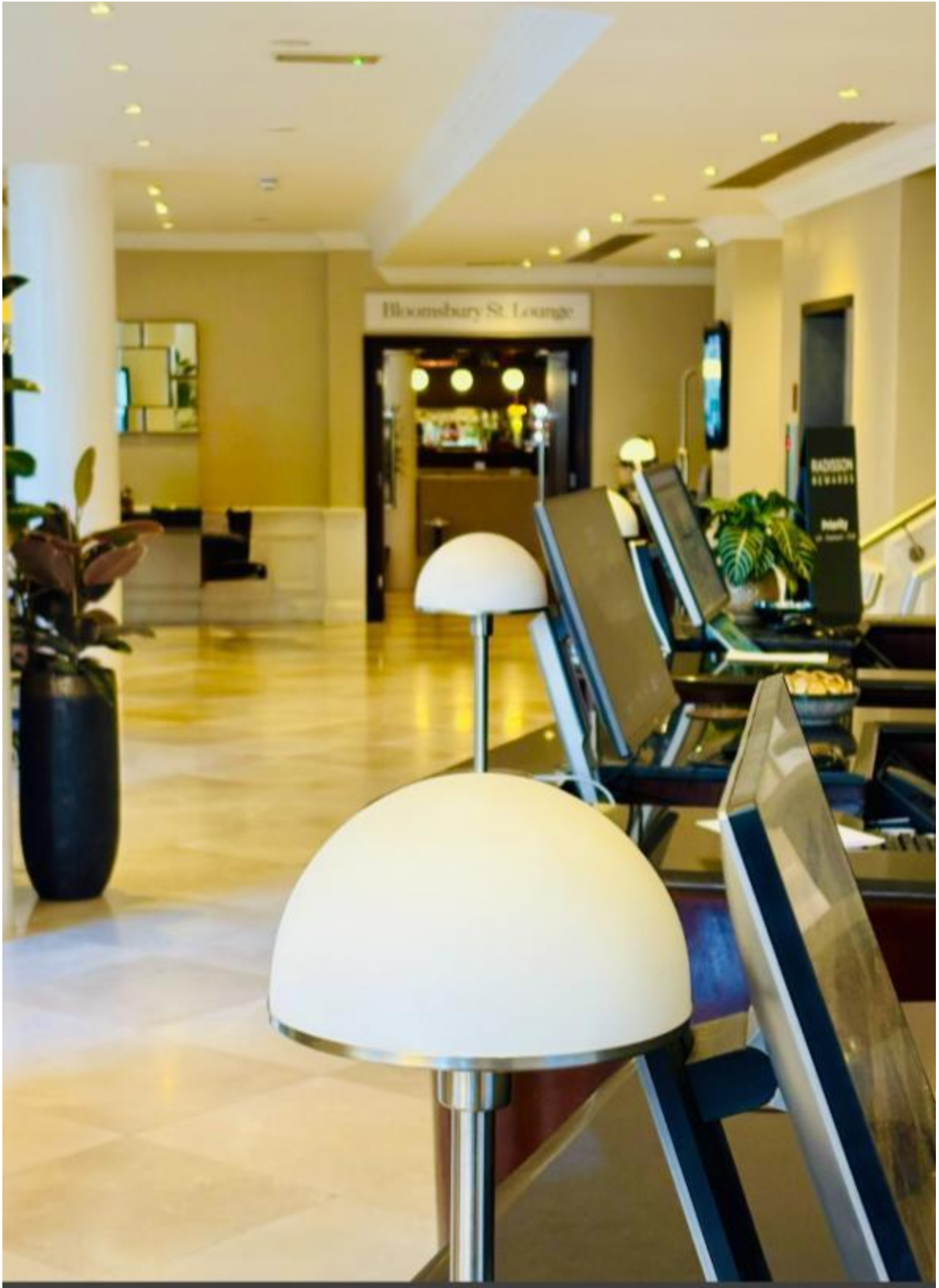


- The main entrance has automatic doors and they open 175cm wide. Each side is 87cm wide.
- The lobby has a large space for wheelchair access
- The reception desk height is 100cm. The front desk is situated 10m from the main entrance
- Seating is available with four chairs, two sofas, and one long bench and 5 coffee tables
- The area is well lit with ceiling spotlights
- The Bloomsbury Street Lounge is located on the ground floor
- Assistance is available if needed from concierge and reception team
- Our team members can check-in guests in places other than reception

## Public Areas

- All public areas, halls, stairs and landings are well lit using ceiling lights.





- Accessible bedrooms are located on the First & Second floors.

- Central heating is available in all the public areas
- Bedroom temperatures can be adjusted locally
- The designated smoking area is located outside the main entrance and is easily accessible from the front door.

### Lifts of the hotel



### Getting Around the Hotel

- There are two lifts/ elevators in the lobby and serve from lower ground floor to the 7<sup>th</sup> floor
- Each lift car's dimensions are 75cm wide and 1mtr deep
- The lifts have audible alarm buttons and tactile buttons at normal height
- There is a mirror on the left, right and at the back of the two lifts at 100cm/120cm

### Public Toilets

Our unisex toilets are located on the ground floor. one of the cubicles are accessible and fitted with horizontal grab rail, pull cord alarm and lowered sink.

- The accessible toilet door is 90cm wide and 2m height
- The flooring in all toilets is nonslip tiles
- The toilet is equipped with a hand wash basin and hand blow dryer unit
- The toilets are lit with ceiling spotlights
- The tap on the sink is sensor

## Restaurant & Bar Areas





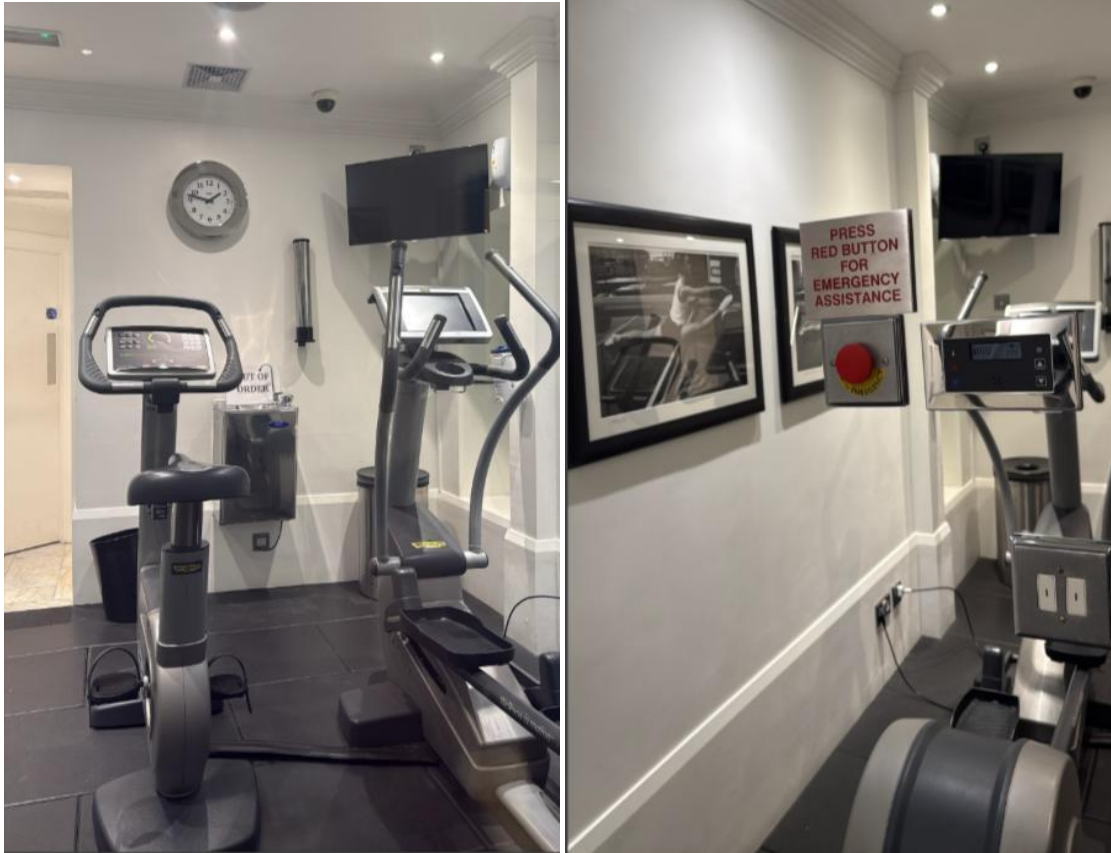


- Bloomsbury Street Lounge is located on the ground floor and easy access from the lobby area
- The restaurant floor surface is tiles. The tables and chairs can be moved.
- Seating is upright chairs with arms, and tables have Centre support with a stable clear height underneath the table.
- We can offer different dietary needs to our customers, please advise the team.
- Our restaurant service is à la carte, Lunch
- Please note that dinner is not currently available. Only Lunch is served from 12:00 pm to 2:30 pm.
- Our cutlery is stainless steel, and napkins are white.
- We do not serve full restaurant or lounge meals in the bar; however, a charcuterie board is available at any time.
- The bar floor surface is tiles
- The bar has seating chairs which are movable upon request.

### **Leisure Facilities**

- The hotel has a fitness room in the basement
- The fitness room is covered by CCTV which is periodically monitored by reception team
- The bedroom key card gives access to the fitness room
- Panic alarm / emergency button is connected to reception
- There's a shower in the gym
- Towels are provided in the gym
- The fitness room has various cardiovascular, stretch and weight equipment





## Bedrooms

- There are 186 rooms, all with en-suite bathrooms. Rooms are located from the first to the 7<sup>th</sup> floor accessible by the lifts.
- There are 2 accessible bedrooms
  - o 114, 214

All accessible rooms have wet rooms, a sink, toilet, and full grab rail system has been installed. There are grab rails around the toilet. There's a shower which is wheelchair accessible.

- Accessible rooms have emergency pull cords in the bathroom and vibration pillows upon request
- All accessible rooms will have an armchair and coffee table.
- Please note the furniture is not movable in the room.
- Wide entrance doors are 85cm for accessible rooms.
- We have a combination of single, Double/twin, king and super king size beds in our rooms.
- All the rooms have emergency procedures clearly placed behind the bedroom door.

## Bathroom, Shower-rooms and toilets

- All bathrooms are en-suites either with walk-in shower or bath
- All our bathrooms have level access from the bedroom floor
- The bathroom door width is 50-70cm
- The toilet height is 50cm
- The height of the wash basin is 82cm and there is a clear space under the wash basin
- Flooring in the bathroom is non-slip ceramic tiles.
- We have the lever taps in the sinks and turning taps on the shower
- The bathroom is lit with a spotlight

#### **Additional Information**

- Disability Awareness Training is delivered to all team members
- If you require any assistance during your stay, please contact reception or concierge
- We have our evacuation procedures in place, and every guest bedroom has the details on the doors of the room.
  - alarm signal is a continuous siren.
  - In the event of a fire please make your way to the fire exits
  - We have trained Fire Marshals and First Aiders on duty
  - All team members are trained in Fire Evacuation procedures
  - We have evacuation chairs and trained staff to assist guests in the event of an emergency
- Free Wi-Fi is available throughout the hotel
- We offer 24-hour room service, the menu will be found in your bedroom
- The nearest hospital is University College Hospital.
- 235 Euston Rd., London NW1 2BU
- Telephone 02034567890