



Radisson Blu, London Euston Square Hotel

Accessibility Guide

Radisson Blu Hotel, London Euston Square

130 Tottenham Court Road, London

T: +44 (0) 20 7388 4131

E: reservations.eustonsquare@radissonblu.com

reception.eustonsquare@radissonblu.com

Thank you for considering the Radisson Blu Hotel, London Euston Square. We are delighted to provide you with information about our hotel that may assist you in planning your visit. Whether you're traveling for business or leisure, we look forward to welcoming you with exceptional service and comfort in the heart of London.

This access statement is intended to provide accurate and transparent information about the facilities and services we offer to all our guests and visitors. It does not contain personal opinions regarding the suitability of our hotel for individuals with specific access requirements.

At the Radisson Blu Hotel, London Euston Square, we are committed to ensuring that all employees, guests, and visitors are treated with respect and consideration, and that their individual needs are met wherever possible. We strive to provide an inclusive and welcoming environment for everyone.

We look forward to welcoming you and making your stay as comfortable and enjoyable as possible.

We offer the following services and facilities:

The Radisson Blu Hotel, London Euston Square is ideally located in the heart of the city centre and offers 330 stylish bedrooms, each with its own en-suite bathroom. Housed in a charming 19th-century building, the hotel has undergone a series of tasteful refurbishments over the years, blending historic character with modern comfort.

Just a short stroll from the hotel, guests can explore the vibrant shopping of Oxford Street, the greenery of Regent's Park, and the lively atmosphere of Soho. Our location provides excellent access to London's premier attractions, entertainment venues, green spaces, and key transport links.

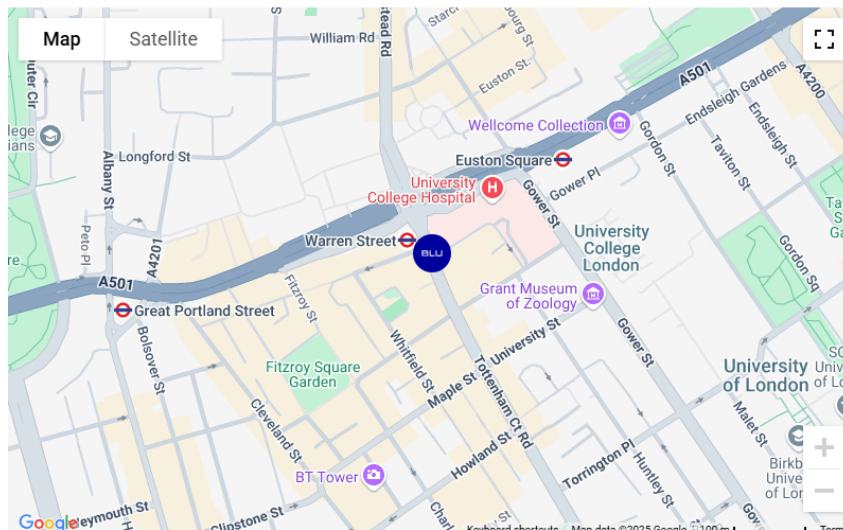
Pre-Arrival

To ensure a smooth and enjoyable experience, we invite guests to review the following information before their stay at Radisson Blu Hotel, London Euston Square:

- For assistance prior to arrival, please contact our Reservations Team:
T: +44(0)2073884131
E: reservations.eustonsquare@radissonblu.com
Alternatively, for reception-related inquiries: E: reception.eustonsquare@radissonblu.com
- The nearest Tube stations are Warren Street Station and Euston Station, both within a 5-minute walk.
King's Cross St Pancras, where the Eurostar departs, is approximately a 10-minute walk from the hotel.
- Airports:
 - Heathrow Airport: Approx. 70 minutes by car (14 miles)
 - London City Airport: Approx. 60 minutes by car (8.3 miles)
- Nearest Railway Stations:
 - Euston Station and King's Cross Station — both stations also offer step-free, wheelchair-accessible Tube services.
- We can arrange airport pick-up services to and from the hotel at an additional cost. Please contact Reception for more information:
E: reception.eustonsquare@radissonblu.com

- Accessible Bus Services:
An accessible bus stop is located directly outside the hotel on Warren Street, serving both northbound and southbound routes.
- Buses run every 5–10 minutes.
- Routes 29 and 24 travel toward Trafalgar Square (ask for Capper Street Stop).
- We offer wheelchair use for in-house guests. Please request at least 24 hours in advance of arrival.
- The nearest shops are approximately 75 yards from the hotel.
- Guide dogs are welcome and permitted to stay in guest rooms.

Radisson Blu Hotel, London Euston Square



Car Park & Arrival

- The Radisson Blu Hotel, London Euston Square, is situated in the London congestion charge zone. For full details on the charge and how to pay please visit www.cclondon.com or call 0845 9001 234
- The hotel's main entrance is on Tottenham Court Road. We have flat ground, and the firm paved the entrance to the Hotel lobby.
- We do not have a car park for our property but the nearest car park for your convenience and peace of mind, we recommend secure parking options:

1-NCP London Bloomsbury Square

- Address: Bloomsbury Square, London WC1A 2RJ Phone: [0345 050 7080](tel:03450507080) distance from Radisson Blu Euston Square: 1.2 Miles. 20 Minutes' Walk
- There are Blue Badge parking are available on Whitfield Street, and it is available to the public.

- The hotel's entrance is fully lit 24 hours a day.
- Guest wheelchairs can access the hotel lobby via our firmly levelled pavement.
- A team member from Reception is available to help at the main entrance.



Main Entrance / Reception / Welcome Area

- The main entrance doors open 85 cm wide.



- Guests are welcomed at the entrance, which is level throughout, where they are asked to register at the reception.
- The reception desk is 1.10 mts high. The front desk is situated 4.8 mts walk down on anti-slip tile floor from the main entrance.
- The lobby has a large space for wheelchair access.

- Seating is available with 2 upright armchairs with a coffee table, 6 highchairs with a high table, 4 Sofas with coffee tables.
- The area is well lit with ceiling spotlights.
- The flooring throughout the reception area is anti-slip tiles.
- The main Steak & Lobster Restaurant, Aston bar and Warren Lounge are located on the very same floor. The Warren Street Lounge is either accessible through a ramp upon request or has a separate entrance and requires exiting the hotel.
- Assistance is available if needed from Reception team 24/7.
- Our team members can check in guests in places other than reception.
- Guests who might require assistance during emergencies can fill out the PEEP form available at reception which is a part of our health and safety law compliance.

Public Areas

- All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.
- The hallways and staircases are covered with anti-slip tiles.
- Accessible Bedroom is located on the 2nd Floor Room 248
- The refuge area is located on the 2nd floor equipped with an Evacuation Chair.
- Central heating is available in all the public areas and in addition there is an Air Curtain above the main entrance door.
- The temperatures in the bedrooms can be adjustable locally as per requirements.
- Our smoking area is located on the right side of our hotel, easily accessible from the ground level.
- All areas are accessible through ramps which can be requested at the reception or restaurant staff 24/7.

Getting round the Hotel

- We have 2 Lifts in the lobby and 1 of these serve the (-1) floor, ground floor and floors 1-5, and the other one of them serves the ground floor to Floor 5
- Each lift car dimension is 107 cm wide and 129cm deep.
- There is a mirror at the back of the two lifts at 1.17-1.10 mts.



Accessible Toilets:

- Our unisex toilets are located on the basement, 17 steps with handrails on both side but is also accessible by lift and additional 10 feet walk to the toilet door.



- The accessible toilet door is 1.98-0.88 mts.



- The flooring in all toilets is nonslip tiles.
- The toilet is equipped with 1 hand wash basin, a hand blow dryer unit.
- The toilets are lit with a ceiling spotlight.
- The tap on the sink is a sensor.
- The restaurant toilets are accessible if a ramp is requested.

Breakfast/Dining area, Bar, Bar area:

- The Steak & Lobster (breakfast, lunch & dining room) is located on the ground floor approximately 15 mts behind the reception area with level access.
- The restaurant floor surface is anti-slip tiles. It is level throughout layout.
- Sitting is with upright chairs with arms and tables with the tables have a center support with a stable clear height underneath the table.
- Skylight allowing plenty of natural day light and supplemented by adjustable ceiling spotlights with addition of couple of tables lamps.
- We can offer different dietary needs to our customers, please advise staff.
- Our restaurant service is ala carte.
- Our cutlery is stainless steel, napkins are white.
- Our lounge bar is located to the right of the restaurant area approximately 15 mts away with a level of entry access.
- We serve restaurant meals or lounge meals in the lounge upon request. The Warren Street Lounge area is accessible by a ramp upon request.
- The bar floor surface is mainly anti-slip tiles.
- The lounge bar has a sofa with supplements of movable high armchairs and stools and tables.

Leisure Facilities:

- The hotel has a fitness room on the basement level.
- The fitness room is unmanned.
- The fitness room is covered by CCTV which is periodically monitored by reception.
- To guests the bedroom key cards will give you access to the fitness room.
- Please pay attention to the Health Commitment Statement which is located on the wall above the weights section.
- The fitness room has 2 RED pull the cords in it which is connected to the reception.
- The floor of the fitness room is anti-slippery vinyl in the workout areas.

- The fitness room has various cardiovascular, stretch and weight equipment.



- Small towels are provided to the left of the fitness room entrance.
- A water purifying machine is provided in the fitness room.

Bedrooms

- There are 330 rooms, all with en-suite bathrooms. Rooms are located from 1st to 5th floor accessible by lifts.
- There are 11 semi accessible bedrooms.

Family Rooms 243, 343 and 443

Suite Rooms 245, 208, 345, 308, 445, 408, 501 and 535.

- There is 1 fully accessible room 248.



- The accessible room has wet rooms, with a tanked bathroom floor. A sink, toilet and full grab rail system have been installed. There are grab rails around the toilet. There is a shower – which is wheelchair accessible, with additional bars. The shower comprises of high level and low-level show head. There are low level bars to assist a guest in a wheelchair maneuvering out of, and back into the wheelchair. There is one shower curtain for the shower enclosure.
- Accessible room has emergency pull cords above the beds.
- Your room will have a sofa and a coffee table as well as a pouffe. Should you require more space in your room, any of these items can be removed. Please contact either reservations, in advance of your stay or housekeeping once you have arrived at the hotel to arrange for furniture to be moved.
- Wide entrance doors 80cm
- Furniture cannot be moved in the room, but the seating areas are moveable.
- We have a combination of twin beds and queen-size beds in our rooms.
- All the rooms have emergency procedures clearly displayed behind the bedroom door.



Bathroom, Shower-rooms and toilets (En-suite)

- You can request rooms with walk-in shower.
- Can request rooms where bathrooms are level access from the bedroom floor.
- The bathroom door width is 57cm. Accessible room toilet door is 88 cm wide.

- The toilet height is 50cm. Accessible room toilet height 40 cm.
- The height of the wash basin is 82cm, accessible room wash basin height 78cm and there is a clear space under the wash basin.
- The floor in the bathroom is non-slip ceramic tiles.
- We have the lever taps in the sinks and turning taps on the shower.
- The bathroom is lit with a spotlight.

Additional Information

- Disability Awareness Training is delivered to all team members.
- If you require any assistance during your stay, please contact reception.
- We have our evacuation procedures in place and every guest bedroom has the details on the TV. The alarm signal is a continuous siren.
- In the event of the fire please make your way to the refuge area.
- All our management team is training Fire Marshalls.
- We have trained First Aiders on duty.
- We have the evacuation chair and trained staff to assist guests in the event of an emergency.
- We welcome assistance dogs, but bowls cannot be provided for food and water.
- All team members are trained in Fire Evacuation procedures.
- Free WIFI is available throughout the Hotel.
- Mobile phone reception at Radisson Blu Hotel, London Euston Square is generally good.
- We can refrigerate prescription medicine in our fridge for a limited period.
- We offer 24-hour room service. The menu can be found in the bedroom but post 11 p.m. a reduced menu is available.
- The emergency signage is the standard green background with white print.
- The nearest hospitals to us are University College Hospital London by car or walk 5 minutes 0.1 miles and St Mary's Hospital by car 15 minutes and 1.6 miles.