



Radisson Blu Hotel, London Bloomsbury
Accessibility Guide Statement



9-13 Bloomsbury Street

WC1B 3QD

Reservations email: reservations.bloomsbury@radissonblu.com

Thank you for considering Radisson Blu London Bloomsbury. We are pleased to provide information regarding our hotel that you may find useful when planning your visit.

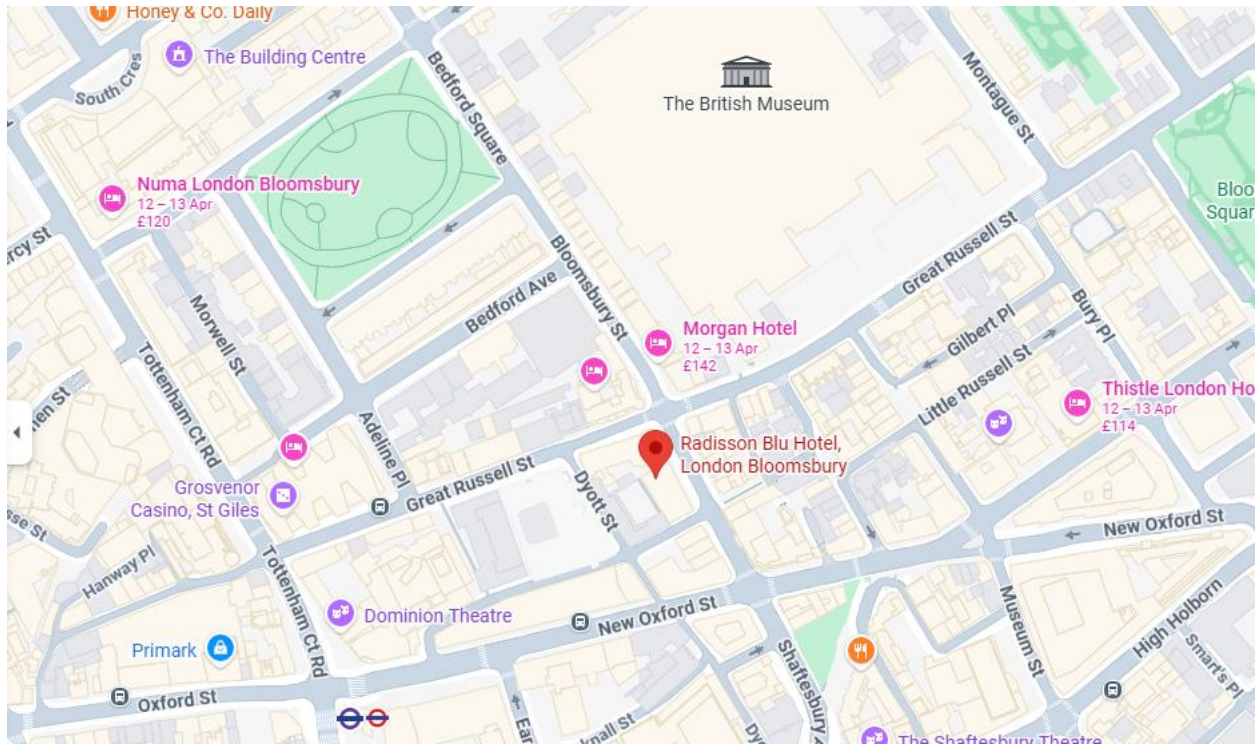
This access statement does not contain personal opinions as to our suitability for guests with access needs but aims to accurately describe the facilities and services that we offer to all our guests and visitors. Radisson Blu Bloomsbury aims to ensure that all employees, guests and others who use the hotel are treated equally and according to their needs. We look forward to welcoming you at Radisson Blu Bloomsbury and making your stay an enjoyable one.

Introduction

Radisson Blu Hotel, London Bloomsbury Street is a contemporary 4-star deluxe hotel situated in the heart of Bloomsbury, one of London's most historic and culturally vibrant neighborhoods, moments from **Tottenham Court Road**, **Covent Garden** and the **British Museum**. The hotel offers **175 stylishly designed guest rooms and suites**, blending modern comfort with thoughtful details to support both leisure and business stays.

Pre-Arrival

- For assistance prior to arrival please contact the reservation team on +44 (0)20 7636 5601 or by email: reservations.bloomsbury@radissonblu.com
- The nearest tube station is Tottenham Court Road within 5 minutes of walk from hotel
- Heathrow is approximately **40–60 minutes by car (depending on traffic) and 35–45 minutes by public transport**, and is around **14–15 miles (23–24 km)** from the hotel
- The nearest Railway station to our hotel is **London Euston**, approximately **1 mile (1.6 km) away (15–20 minutes walk / 5–10 minutes by car)**, and the closest wheelchair-accessible tube station is **Tottenham Court Road (step-free access via Elizabeth Line)**.
- We have a taxi rank located on **Bloomsbury Street, directly outside or within 1–2 minutes' walk from the hotel entrance**, and we can also arrange **airport transfers to/from the hotel**. Please contact our guest services/concierge team at reservations.bloomsbury@radissonblu.com for assistance.
- Accessible bus stops are located on **New Oxford Street (approximately 2–3 minutes' walk from the hotel)**, with services heading towards **Oxford Circus, Holborn, and Central London areas**. Buses run approximately **every 5–10 minutes** in each direction.
- The nearest shops are approximately **2–5 minutes' walk (0.1–0.2 miles)** away, including retail outlets around **Tottenham Court Road and Brunswick Centre**.
- Guide dogs are not allowed in guest rooms.



Car Park and Arrival

- Radisson Blu Hotel, London Bloomsbury Street is situated in the London congestion charge zone. For full details on the charge and how to pay please visit www.cclondon.com or call 0845 9001 234
- The hotel's main entrance is on Bloomsbury Street. We have level, firm, paved access to the hotel lobby.
- We **do not have a car park for our property**. The nearest car park for convenience and peace of mind is **NCP London Bloomsbury Square Car Park**.
- Address is 9–13 Bloomsbury Street, London, WC1B 3QD, United Kingdom.
- On street car parking is available **on surrounding streets (metered/pay & display, typically Monday–Saturday during daytime hours; restrictions vary by street)**. Please make sure you check the display before parking your car.
- The hotel's entrance is fully lit 24 hours a day
- Wheelchair users can access the hotel lobby
- A team member from reception/concierge will be available to help at the main entrance



Main Entrance / Reception / Welcome Area

- The main entrance has manual Spiral doors and they open 118cms wide. Each side is 132cms wide.
- The lobby has a large space for wheelchair access
- The reception desk height is 110cms. The front desk is situated 900cms from the main entrance.
- Seating is available with **8-12 chairs**
- The area is well lit with ceiling spotlights
- The Bloomsbury Street Kitchen is located on Ground floor.
- Assistance is available if needed from concierge and reception team
- Our team members can check-in guests in places other than reception



Public Areas

- All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.
- Accessible bedrooms are located on the 1st and 2nd floors.
- There are refuge areas located on **all floors in each stairwell**, and the **1st, 3rd, and 5th floor stairwells are equipped with evacuation chairs**
- Central heating is available in all the public areas
- Bedroom temperatures can be adjusted locally
- Our smoking area is located on the **front side** of our hotel, easily accessible from the **lobby**

Getting Around the Hotel



- There are **2 lifts in the lobby**, both of which serve from the **basement (lower ground, -1) up to the 7th floor**
- Each lift car's dimensions are approximately **110 cm wide and 140 cm deep**
- The lifts have **audible alarm buttons and tactile buttons at standard height**
There is a **mirror on all sides of both lifts**, mounted at approximately **150 cm from the floor**

Public Toilets



- Our unisex toilets are located on the ground floor, near the restaurant and lobby area. 1 cubicle is accessible and fitted with horizontal grab rails, pull cord alarm, and a lowered sink
- The accessible toilet door is approximately 90 cm wide and 210 cm high.
- The flooring in all toilets is nonslip tiles
- The toilet is equipped with a hand wash basin and hand blow dryer unit
- The toilets are lit with ceiling spotlights
- The tap on the sink is sensor operated.



Restaurant & Bar Areas

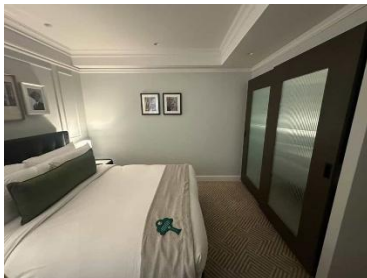
- Bloomsbury Street Kitchen is located **ground floor**, easily accessible from the main entrance with **step-free access**.
- The restaurant floor surface is hardwood/stone flooring. The tables and chairs can be moved.
- Seating is upright chairs with arms, and tables have a centre support with a stable clear height underneath the table.
- We can offer different dietary needs to our customers, please advise the team.
- Our restaurant service is à la carte
- Our cutlery is stainless steel, and napkins are white.
- The **bar area is integrated within the restaurant on the ground floor**, located a short distance from the main entrance and fully accessible without the need for lifts.
- The bar floor surface is the same hardwood/stone flooring as the restaurant
- The bar has a combination of fixed bar stools and movable lounge seating (chairs and low tables)



Leisure Facilities

- The fitness room is unmanned
- The fitness room is covered by CCTV which is periodically monitored by reception
- Your guest bedroom key card gives you access to the fitness room
- There is a Health Commitment Statement which is located at the entrance of the fitness room
- A panic/emergency phone is available within the fitness room, which connects directly to hotel reception
- Additionally, three more panic/emergency phones are located on the ground floor, outside the guest lifts, all of which connect directly to reception for immediate assistance
- The fitness room has a firm, level, non-slip flooring surface with appropriate anti-slip measures in place
- The fitness room has various cardiovascular, stretch and weight equipment
- Towels are provided
- Canned water is provided in the fitness room

Bedrooms



- There are 175 rooms all with en-suite bathrooms. Rooms are located from the 1st to 7th floor accessible by the lifts.
- There are two accessible bedrooms:
 - 1025, 2025
- All accessible rooms have wet rooms, with a tanked bathroom floor. A sink, toilet, and full grab rail system has been installed. There are grab rails around the toilet. There is a shower – which is wheelchair accessible, with additional bars, plus a detachable shower seat, which is wall hung. The shower comprises of high level and low-level shower head.
- Accessible rooms have emergency pull cords in the bathrooms and vibration pillows.
- All accessible rooms will have an armchair and coffee table.
- We have a combination of in our rooms.
- All the rooms have emergency procedures clearly placed behind the bedroom door.



Bathroom, Shower-rooms and toilets

- All bathrooms are en-suites with a walk-in shower
- All our bathrooms have level access from the bedroom floor
- The bathroom door width is 60cms.
- The toilet height is 42 cms.
- The height of the wash basin is 83 cms and there is a clear space under the wash basin
- Flooring in the bathroom is non-slip ceramic tiles.
- We have the lever taps in the sinks and turning taps on the shower
- The bathroom is lit with a spotlight.

Additional Information

- Disability Awareness Training is delivered to all team members
- If you require any assistance during your stay, please contact reception or concierge
- We have our evacuation procedures in place, and every guest bedroom has the details. The alarm signal is a continuous siren.
- In the event of a fire please make your way to the refuge area
- We have trained Fire Marshals and First Aiders on duty
- All team members are trained in Fire Evacuation procedures
- We have evacuation chairs and trained staff to assist guests in the event of an emergency
- Free Wi-Fi is available throughout the hotel
- We offer 24-hour room service, the menu will be found in your bedroom
- The nearest hospital is: [University College Hospital](#) (Euston Road)