



Pets policy

1. Cats and dogs of decorative and small breeds up to 5 kg and about 15-30 cm tall at the withers are recognized as pets at the Hotel. The hotel reserves the right to determine whether it is possible for a pet to stay in the room.
2. People are allowed to stay in the Hotel together with a pet that helps to serve their needs (guide dogs or other animals) without additional fee applied.
3. When checking into the Hotel with pets, the guest is obliged to read the "Pets policy" and sign it confirming his\her agreement with these rules.
4. To feed a pet, the guest needs to bring special dishes with him or use dishes provided by the hotel (if needed). Dishes should be returned after the departure.
5. It is strictly forbidden to feed pets from restaurant dishes.
6. For the toilet of pets, the guest is obliged to bring special trays or diapers with him, take a walk outside or use diapers issued by the hotel staff if necessary.
7. It is forbidden to take pets with you to the food and beverage areas with open buffet lines and coffee-breaks, gym or spa area.
8. All pets should be on the leash or in carriers when being in common areas.
9. It is forbidden to use towels, sheets and other bedding of the Hotel after washing the pet.
10. Cleaning in the room can take place under the one of following conditions:
 - the owner is in the room during cleaning,
 - the pet is in a cage\carrier,
 - there is no one in the room (neither the owner nor a pet).
11. The guest undertakes to allow the maid to clean at least once every 3 days of his stay in the Hotel (for stays of more than 2 days).
12. The guest is fully responsible for any damage caused by the pet. When checking into the Hotel with a pet, the guest is obliged to pay 25 EUR per day per pet (in hryvnia equivalent at the hotel's commercial exchange rate on the day of payment).
13. In case of serious damage, the guest is obliged to additionally reimburse all expenses related to the consequences of the damage.
14. During check-out, the room is inspected for major damage.
15. The hotel reserves the right to refuse to provide services to guests staying with a pet in these cases:
 - violation of residence rules;
 - aggressive, inappropriate, noisy pet behavior.

Last name _____

Signature _____