

Privacy Policy

Park Inn by Radisson, Krakow

Scope

This policy defines how SOF Hotel Operations Sp. z o.o. collects, uses, consults or otherwise processes personal data of individuals in the context of hotel and catering services provided, organized meetings or events, marketing activities, loyalty programs, as well as supply and purchase services, personnel and employee policy (hereinafter referred to as "Service").

The privacy policy describes your data protection rights, including the right to oppose some of the processing operations we perform.

The expression "we" refers to the company "SOF Hotel Operations" Sp. z o.o., with its registered office in Warsaw (02-822) at ul. Poleczki 35, Poland, VAT No. 7792425634, REGON No. 302860861, entered in the Register of Entrepreneurs of the National Court Register (KRS) under No. 0000530839, kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, with an office located at Park Inn by Radisson Hotel, ul. Monte Cassino 2, 30-337 Cracow, Poland, e-mail: dataprivacy.krakow@parkinn.com.

We will process your personal data as a data controller.

For purposes of this policy, the expression "**General Data Protection Regulations**" means Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (referred to as hereinafter "**GDPR**"), as well as laws and/or regulations implementing the GDPR or issued on the basis of the GDPR, regulations on the protection of privacy and electronic communications or regulations that change, replace, re-issue or consolidate any of the above regulations, as well as all applicable national laws on the processing of personal data and privacy.

Definitions

For the purposes of this policy, the terms "controller", "processing entity/processor", "third party", "supervisory authority", "personal data", "processing", "data subject" have the meaning as defined in applicable laws on data protection:

1. **Controller:** means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing personal data; where the purposes and means of such processing are determined by Union law or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law; [legal basis: Art. 4 (7) of the GDPR];
2. **Processing entity/Processor:** means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller; [legal basis: Art. 4 (8) of the GDPR]
3. **Supervisory authority:** means an independent public authority which is established by a Member State in accordance with Article 51 of the GDPR; [legal basis: Art. 4 (21) of the GDPR]

4. **Personal data:** means any information relating to an identified or identifiable natural person ("data subject"); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person; [legal basis: Art. 4 (1) of the GDPR]
5. **Processing:** means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction; [legal basis: Art. 4 (2) of the GDPR]
6. **Data subject:** means an identified or identifiable natural person whose personal data is processed, as indicated in Art. 4 (1) of the GDPR;
7. **Data Processing Agreement:** means a contract between a controller and a processor in accordance with Article 28 of the GDPR;
8. **Standard Contract Clauses:** means sets of standard contractual clauses adopted by the European Commission regarding the transfer of personal data to the third country;
9. **Subcontractor for data processing:** means situation where a sub-processor is engaged by a Processing Entity to perform specific processing operations on behalf of the controller;
10. **Third Party:** means a natural or legal person, public authority, agency or body other than the data subject, controller, processor or persons who, under the direct authority of the controller or processor, are authorised to process personal data; [legal basis: Art. 4 (10) of the GDPR]
11. **EEA:** means the European Economic Area;
12. **RHG:** Radisson Hotel Group.

Processed data categories, legal basis for processing, recipients of data

Purpose: Hotel room reservation

We collect Personal Data when you reserve a hotel room, regardless of the booking channel (e.g., the website, call centre, hotel, an online travel agent, etc.) in order to:

- enable you to reserve a room in the hotel of your choice¹⁻³
- verify the availability of the hotel and to manage your booking¹⁻³
- guarantee your reservation¹⁻³
- send you communications about your reservation¹
- personalize your stay³
- cancel your stay and any other reservation you may have made¹⁻³
- manage, process and settle any outstanding payment that may be due in case of no show³
- maintain the hotel accounting system¹⁻³

- run analytics or collect statistics, in particular for revenue management and forecasting purposes¹⁻³ Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, email address and phone number Hotel reservation information: such as the details of your stay (hotel name, dates of your stay, meal plan, rate) and your booking channel Billing financial information: such as your credit/debit card details Loyalty program information: such as your Radisson Rewards number and tier Personal preferences details: such as your room preference (smoking or non-smoking room, preferred floor, type of bedding) or travel information (e.g., business or leisure)	Depending on the booking mechanism used: Directly from you through the online booking form - Through the online booking channel you used to make the booking - From your travel agent - From our call centre - From the Radisson hotel you made a direct booking with	The performance of a contract: to create and manage your hotel room reservation Your consent: to personalize your stay based on your preferences Our legitimate interests: to improve our services and brand image	Other Radisson Hotel Group entities involved IT service providers Gift card platform provider Gift card manufacturer Payment service provider
Purpose: satisfaction surveys <i>Personal Data are collected when you participate to a survey either during or after your stay in order to:</i> - measure the performance of our services and improve the guest experience¹⁻³ - ensure on the spot guest satisfaction and fix specific issues that have been identified³ Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, email address and phone number	Depending on the booking mechanism used:	Our legitimate interests: to improve our services and brand image	Other Radisson Hotel Group entities involved Guest satisfaction survey provider

Hotel reservation information: such as the details of your stay (hotel name, dates of your stay, meal plan, rate) Additional information: such as any information you willingly provide when interacting with us	• Directly from you through the booking form • Through the online booking channel you used to make the booking • From your travel agent • From our call center • From the Radisson hotel you made a direct booking with		
Purpose: Complaints handling			
<i>Personal Data collected when you complain about your stay or experience with Radisson, regardless of the channel you use (online, email, via our call centre or social media channels) in order to:</i> - address and resolve your complaint¹⁻³ - improve our services and the guest experience¹⁻³ Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, email address, social media handle and phone number Hotel reservation information: such as the details of your stay (hotel name, dates of your stay, meal plan, rate) Hotel stay information: such as check-in/check-out times, in-room calls and Wi-Fi use details, F&B information (restaurant, bar, minibar consumptions) Additional information: such as any information you willingly provide when interacting with us	Directly from you	The performance of a contract: to respond to your complaint Our legitimate interests: to improve our services and brand image	Other Radisson Hotel Group entities involved
Purpose: hotel check-in and check-out			

Personal Data are collected when your check-in or check-out at the hotel, online, or at a Kiosk in order to:

- verify your identity and one of your guest(s)³
- register your arrival and departure at the hotel³
- assign you a key card to your room or allow you to use your mobile device as a room key³
- obtain a credit card guarantee or hotel deposit to ensure payment of your stay¹⁻³
- create or update your profile in our hotel management system¹⁻³
- assess your eligibility for a room upgrade and manage this if applicable³
- manage the payment of your stay³
- maintain the hotel accounting system¹⁻³
- establish, print and/or send an invoice for your stay³
- send you online check-in or check-out invitations, either by email or other electronic means (e.g., WhatsApp)³
- run credit limit reports to ensure that you do not exceed your credit limit during your stay³
- respond to, handle and document on-site accidents and medical and other emergencies³
- actively monitor properties to ensure adequate incident prevention, response and documentation (including CCTV)³
- run analytics or collect statistics, in particular for revenue management and forecasting purposes¹⁻³

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

3 = Hotel

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, address, email address, or telephone number Biographical information: such as your gender, birthdate, place of birth, nationality or language Billing / financial information: such as your credit/debit card details, or any information or data required to verify and/or process payment transactions Identification information: such as your passport number or national ID number, permanent resident	Depending on the booking mechanism used: • Directly from you through the booking form • Through the online booking channel you used to make the booking • From your travel agent • From our call center • From the Radisson hotel you made a direct booking with	The performance of a contract: to verify your identity and reservation details so we can check you in and out To comply with a legal obligation: where we need to process your identification information; so we can respond to law enforcement agencies in case of investigations Your consent: so we can accommodate you based on your preferences; and send you online communications to facilitate your	Other Radisson Hotel Group entities involved IT service providers Your travel agent, if applicable

identification number, details or documents or photocopies of the aforesaid identification documents Membership or loyalty program data: such as your membership tier (club, premium, VIP)	Directly from you through the hotel registration card	check-in and check-out Our legitimate interests: to prevent fraud or criminal activity; to secure our properties; to protect you and your guest(s) during your stay; to improve our services and brand image	
Purpose: hotel stay <i>Personal Data collected when you stay at one of our hotels in order to:</i> - accommodate your stay and provide you with typical hospitality services (housekeeping and maintenance, mini bar)³ - provide specific services during your hotel stay (e.g., room service, spa treatments, laundry services, parking, taxi requests)³ - personalize your arrival and your stay at the hotel³ - assist in the prevention and detection of crime, and help ensure the health, safety and security of employees, guests and visitors³ - run analytics or collect statistics, in particular for revenue management and forecasting purposes¹⁻³ Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legas basis for processing	Recipients of data
Health-related information: such as dietary requirements, food allergies and disabilities Personal preferences details: such as your hobbies and interests (type of newspapers / magazines, sports, cultural interests, food and beverages preferences) CCTV footage	Depending on the booking mechanism used: - Directly from you through the booking form - Through the online booking channel you used to make the booking - From your travel agent - From our call center - From the Radisson hotel you made a direct booking with - Directly from you during your stay at the hotel	The performance of a contract: so we can provide you the services you have requested Our legitimate interests: to better engage with you; to improve our services and brand image; to organize the day-to-day hotel maintenance activities; to prevent fraud and criminal activity; to secure our staff, guests and properties Your explicit consent: when we process special category data to meet your dietary or health-related requirements	Hotel personnel, including housekeeping, maintenance, front desk, and/or other hotel personnel concerned Other Radisson Hotel Group entities involved IT service providers

Purpose: Radisson Rewards Loyalty Program

Personal Data collected as part of your participation in the Radisson Rewards Loyalty Program in order to:

- offer and manage our loyalty programs and provide you with Radisson Rewards benefits²⁻³
- register your bookings and award points to your membership card²
- add your participation to your profile so we can understand your interests and preferences²
- inform you about your rewards once you reach a certain points level about any changes to the Radisson Rewards program²
- run analytics or collect statistics, in particular for revenue management and forecasting purposes²

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

3 = Hotel

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Account information: such as your loyalty number, ID or username, password, login activity Contact details: your name, title, address, email address or telephone number Biographical information: such as your gender, birthdate, nationality, language Membership or loyalty program data: such as membership tier (club, premium, vip), amount of points earned and/or used, redemption preferences, rewards preferences. Hotel reservation information: such as the details of your stays (hotel name, dates of your stay, meal plan, rate). Identification information: such as	Directly from you when signing up to Radisson Rewards or claiming or redeeming Radisson Rewards points	The performance of a contract: to accede to your request to join the Radisson Rewards Program Your consent: when you store your identification information or provide us with personal preferences details Our legitimate interests: to improve our products and services; to better engage with you; to prevent fraud or criminal activity	Other Radisson Hotel Group entities involved IT service providers Relevant partner company

passport number or national ID number Personal preferences details: such as room preferences (preferred floor, type of bedding), travel information (business or leisure) and beverages preferences			
Purpose: newsletters and marketing subscription Personal Data are collected when you subscribe to receive our marketing communications via email in order to: - send you email marketing communications (where you have asked us to) which may be tailored to your “profile” based on the personal data we know or learn about you and your preferences¹⁻² - keep an up-to-date suppression list if you have asked not to be contacted¹⁻² - Run analytics or collect statistics¹⁻² Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, email address or telephone number	Directly from you when subscribing to our newsletter or later when completing your account	Your consent: so you can receive marketing communications from us To comply with a legal obligation: to request and keep information we are required to by law (maintain suppression lists) Our legitimate interests: to improve our products and services; to better engage with you	Other Radisson Hotel Group entities involved (if applicable) IT service providers Email communications service provider
Purpose: Online browsing and use of our App Personal Data collected when you browse the Radisson website or use our Kiosks, the App or on third-party website/apps where we have cookies, pixels or other similar technologies in order to: - maintain security and manage access to our systems, Website and App¹⁻² - collect insights into how you interact with our services so that we can personalize our communications with you and improve our Website and App¹⁻² - measure the effectiveness of our service and to collect information to improve our products and services¹⁻²			

- ensure your data security is maintained, and our systems kept up to date to continue servicing you¹⁻²
- allow proper functioning of our Website and Apps¹⁻²
- tailor our services for you, that is to show you recommendations, marketing, or content based on your profile and interests; and/or display our websites in a tailored way, for example, show you destinations we think you might like¹⁻²
- deliver targeted advertising (e.g. online advertisements for hotels or destinations which may be of interest to you, based on your previous behaviour; and/or ads and content on social media platforms or other websites¹⁻²

Read our Cookies policy for more information

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Technical information: such as your IP address, browser information, or device information; data related to your use of our Website, Kiosks or App including where you came from, login details, location, data related to your navigation on our apps/websites (incl. scroll/mouse movement, but in a manner that does not identify you), pages/content you looked at, clicked or tapped on, duration of your visit; and/or hotels you searched for and/or selected.	Directly from you when downloading our application(s) or when interacting with the application(s)	Our legitimate interests: to improve our products and services; to better engage with you; to prevent fraud or criminal activity; to secure our Website and App. Your consent: to store cookies, pixels or other similar technologies on, and retrieve information from, your device.	The Radisson hotel of your choice Other Radisson Hotel Group entities involved Mobile applications provider Cloud and hosting service providers

Purpose: meetings and events

Personal Data will be processed when you reach out to organize a meeting or event in one of our hotels or when you enquire about this possibility in order to:

- communicate with you about the organization of the meeting or event, including sending you quotes¹⁻³
- create a customer profile in your name¹⁻³

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, address, email address, telephone number Biographical information: such as your gender, birthdate, nationality, language, employer details and professional role (for business-related bookings) Additional information: such as the information relevant for the organization of your meeting or event (place, date, number of participants, special requests, etc.)	Directly from you through - the online Request a Proposal form - the online contact form - the meetings and events chatbot - a request communicated by other means	The performance of a contract: to respond to your request and organize your meeting or event Our legitimate interests: to improve our services and brand image	The hotel of your choice Other Radisson Hotel Group entities involved IT service providers Online chatbot service provider Meeting satisfaction survey provider
Purpose: Enquiries <i>Personal Data collected when you reach out to customer care or account management to ask questions relating to our hotels and services, or your reservations, account or rights in order to:</i> - answer and manage your enquiries¹⁻²⁻³ - run analytics and statistics¹⁻²⁻³ - add your questions or concerns to your profile so we can understand your interests and preferences¹⁻² Which entity is the data controller: 1 = Radisson Hospitality Belgium SRL 2 = Radisson Loyalty Management 3 = Hotel			
Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, address, email address or telephone number Additional information: such as any information you willingly provide when interacting with us	Directly from you	The performance of a contract: to respond to your enquiries. Our legitimate interests: to improve our products and services; to better engage with you; to prevent fraud or criminal activity	Other Radisson Hotel Group entities involved Online reputation monitoring service provider
Purpose: User generated content			

Personal Data collected when you submit content (for example images or testimonials) on one of our Website/App/social media platforms or other media platform; or when you accept our re-use of any content you posted on social media platforms in order to:

- use the content you have created and/or shared in accordance with the specific terms and conditions accepted by you e.g. to post your review/content and to promote our hotels¹⁻³

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

3 = Hotel

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: your name or alias, email address or telephone number Biographical information: such as gender, birthdate, nationality, language, photograph Social media information: such as social media handle name, account number, photo, sentiment and any comment made publicly available	Directly from you	Your consent: so we can use the online content you created on our own channels or internal publications	Other Radisson Hotel Group entities involved IT service provider

Purpose: Contests and sweepstakes

Personal Data are collected when you participate to a contest or sweepstake online or in one of our hotels in order to:

- enable you to participate to the contest or sweepstake¹⁻²⁻³

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

3 = Hotel

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Contact details: such as your name, title, address, email address or telephone number Additional information: such as any information you willingly provide when interacting with us	Directly from you	Your consent: to enable you to participate to the contest or sweepstake	Other Radisson Hotel Group entities involved IT service provider

Purpose: Social Media Platforms

Personal Data collected from your activity on social media platforms and online review sites in order to:

- address your questions or complaints¹⁻²⁻³
- monitor our online reputation¹
- improve our services and identify opportunities on which we can focus¹⁻³

Which entity is the data controller:

1 = Radisson Hospitality Belgium SRL

2 = Radisson Loyalty Management

3 = Hotel

Processed data categories	Source of data	Legal basis for processing	Recipients of data
Social media information: such as social media handle name, account number, photo, sentiment and any comment made publicly available. Additional information: such as any information publicly provided by you (e.g., online reviews (including on TripAdvisor) concerning our Radisson Hospitality brands.	Directly from you	Our legitimate interests: to improve our products and services; to better engage with you.	Other Radisson Hotel Group entities involved IT / SM service provider

Your rights – people residing in the European Union

After the processing of personal data, the regulations on the protection of personal data grant a number of rights, which you can, in principle, use free of charge, except for the exceptions provided for by law. We have created two email addresses for information, communication and queries: a global email address to the hotel group RHG privacyquestion@radissonhotels.com or a local email address to the data controller dataprivacy.krakow@parkinn.com. In particular, you have the following rights:

Right to withdraw consent: Wherever we rely on your consent, you will be able to withdraw that consent at any time you choose and at your own initiative by sending a proper request to: privacyquestion@radissonhotels.com or directly to the Data controller at: dataprivacy.krakow@parkinn.com; the withdrawal of consent shall not affect the lawfulness of the collection and processing of data which was carried out prior to its withdrawal.

Right to access and rectify your data: you have the right to access your personal data, to review and rectify it; you have the right to request us to copy information about yourself and review or correct them; if you wish to review or correct information such as your name, e-mail address, password and / or any other preferences - you can do it very simply by

sending an e-mail to: dataprivacy.krakow@parkinn.com or calling the hotel at +48 12 375 55 55 or sending a letter to the hotel's address; You can also request a copy of your personal data processed in the manner described in this document by sending an email to the above-mentioned address; you have the right to access this information, to view it and, if necessary, to ask for their rectification.

Right to erasure: you have the right to erasure all personal data processed as described in this document, when this data is no longer necessary for the purposes for which it was collected or processed, or you have withdrawn your consent or objected to the processing in accordance with the regulations on the protection of personal data. In order to report the will to erasure the data, please send such information to: privacyquestion@radissonhotels.com or directly to the Data controller at: dataprivacy.krakow@parkinn.com.

The right to restriction of processing: in certain circumstances, indicated in the regulations on the protection of personal data, you may request to limit the processing of your personal data or to object to the processing of such data; in both cases, please send such information to email address: privacyquestion@radissonhotels.com or directly to the Data controller at: dataprivacy.krakow@parkinn.com.

Right to object to the processing of personal data for direct marketing purposes: if your personal data is processed for direct marketing purposes, you can object to the above processing by sending an email to: privacyquestion@radissonhotels.com or directly to the Data controller at: dataprivacy.krakow@parkinn.com.

Right to data portability: if you have transferred your data directly to us and if the processing takes place in an automated manner on the basis of your consent or in order to perform the contract between you and us, you have the right to receive personal data processed in an organized structure, in a commonly used and readable by computer format and to transfer this data to another service provider.

The above rights may be subject to limitations, for example if the fulfillment of your request would involve the disclosure of another person's data, or if you ask us to remove the information that we are obliged to keep, or we have the overriding legitimate interest in storing this information.

If your application or problem is not resolved, you have the right to lodge a complaint with the President of the Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych – UODO), ul. Stanisława Moniuszki, 00-114 Warszawa.

Your rights - people residing outside the European Union

Depending on where you are located, you have different rights with respect to your personal data and we will comply with them in accordance with applicable laws and this Privacy Policy.

Security measures

Appropriate technical and organizational measures are implemented to ensure an adequate level of security of your personal data, including:

- access to the premises is covered by an access control system,
- access to the rooms is controlled by a monitoring system using industrial cameras,
- access to the computer's operating system in which personal data are processed is secured by means of the authentication process using the user ID and password, protection measures against harmful software such as worms, viruses, Trojans,
- measures to determine the access rights to the indicated scope of data as part of the personal data set processed in the IT system have been applied,

- a mechanism forcing periodic change of access passwords to the system used for data processing has been applied,
- the mechanism of automatic blocking of access to the IT system used to process personal data was used in case of longer inactivity of the user's work,
- encryption of portable computers and the use of encrypted data carriers to transfer data in electronic form to protect personal data.

In the event Personal Data is compromised as a result of a Personal Data Breach we will make the necessary notifications, as required under applicable laws.

Privacy policy toward children

We do not knowingly collect or solicit Personal Data from anyone under the age of 18 or knowingly allow such persons to book a room in one of our hotels.

In the event we learn that we have collected Personal Data from a child under the age of 18 without verification of parental consent, steps will be taken promptly to remove that information. If you believe that we have or may have information from or about a child under 18 years of age, please contact us at dataprivacy.krakow@parkinn.com.

Sharing data with Third Parties

We will share information within the Radisson Hotel Group hotel chain, unless it is legally prohibited. For example, we will share your data to facilitate your booking or to adjust offers to your preferences.

We will share information about you with data processors that provide services on our behalf. For example, we share information with suppliers who send us e-mails and other forms of communication. We also share information with companies that help us run our websites or conduct promotions, as well as with advertisers and advertising networks that help us in marketing and advertising our products and services. Some sellers may be located in a country other than the country where you live. We can also share information with search engine analysts and providers who act on our behalf.

We can share information with our business partners, unless it is prohibited by law. For example, we can share information with third parties that co-finance the promotion. Some of these partners may send you information about products or services via traditional mail or e-mail, if it is legally permitted or based on prior user's consent.

We will share information if we feel that we must act in accordance with the law or protect ourselves, our clients or others. For example, we will share information to respond to a court order or subpoena, or in response to a lawful request from public authorities, including to meet national security or law enforcement requirements. We may also, if required by law, share your data if you are the winner of a lottery or other competition for anyone who asks for a list of winners. We may share information to enforce our Terms and Conditions of Use of the Website or other agreements, as well as to protect the rights of others. We may disclose this information if we are investigating a potential fraud. This may include the scam that we believe has taken place during the promotion.

We may share the information of the successor to all or part of our business. For example, if a portion of our business or assets is sold, we may disclose your information as part of this transaction. The user has a certain choice in terms of sharing and marketing practices.

The period of data storage

We will keep your personal data only for the period necessary to achieve the objectives set out in this document, unless the law requires the storage of data for a longer period.

Privacy Policy and Third Parties websites



KRAKOW

If you click on the link to the Third Party, you will go to a page over which we have no control, and our Privacy Policy will cease to apply. Your browsing and interaction on any other site is subject to the terms of use and privacy and other rules of such a Third Party site.

Please read the Privacy Policy of other websites carefully. We are not responsible for information or content on the websites of Third Parties.

Changes and modifications to the Privacy Policy

We reserve the right to periodically change and update this Privacy Policy. We will draw your attention to the above changes if they indicate a fundamental change in the processing, either they will be of relevance to the processing or will be of interest to you and will affect your rights regarding the protection of

Personal Data.

The privacy policy of the Radisson Hotel Group Hotel Group on websites and mobile devices is posted at: www.parkinn.com/privacy-policy.

Contact

Any questions, applications, comments regarding procedures related to the implementation of this Privacy Policy please direct to the address: dataprivacy.krakow@parkinn.com.